

**TRENCHLESS PIPELAYING CONTRACTORS** designs, constructs and maintains underground civil/communications and utility networks.

**TRENCHLESS PIPELAYING CONTRACTORS** is committed to:

- Always complying with relevant legislative requirements and industry codes
- Continually improving our Integrated Management System (IMS).
- Understanding our customers' needs and delivering a quality service that meets their expectations and contract specifications
- Best practice to ensure a quality service while operating in a safe workplace with minimal impact on the environment.

To achieve this **TRENCHLESS PIPELAYING CONTRACTORS** will:

- Provide our customers with a quality service.
- Provide a timely and accurate service to our customers
- Provide an environment where staff can grow and learn new skills.

**TRENCHLESS PIPELAYING CONTRACTORS** will measure our progress through:

- Setting objectives
- Documenting plans
- Reviewing performance

**TRENCHLESS PIPELAYING CONTRACTORS** will enable this by:

- Training our employees
- Investing in resources
- Investigating new technologies

Management fully endorses this Quality Policy.



Jeff Ower

15<sup>th</sup> May 2019